Salem State University

RFP 2017-04 Outsourcing ResNet- Wired and Wireless
Addendum VI: Questions and Answers from 12.23.16

Today's Date: December 23, 2016

1. Please provide an extension to the bid response date of at least 5 business days. *No, the current deadline remains.*
2. Please provide the full street address for each residence hall/dormitory. *This will be provided on January 4, during the site visit.*
3. Please provide demarc location for each building for ISP/circuit delivery. *This will be provided on January 4, during the site visit.*
4. Please provide location of IDF/MDFs (wiring closets) for each building. *This will be provided on January 4, during the site visit.*
5. Is service required in lobbies, conference rooms, or outdoor areas? *Yes, for all indoor spaces, no for outdoors.*
6. Is there a central wiring point the vendor can use to aggregate bandwidth and consolidate equipment to support a hub and spoke architecture? *Yes.*
7. What is the address of the SSU data center? *71 Loring Ave.*
8. Are equipment enclosures required? *No.*
9. Will contractor have access to any wiring/cabling? *Yes*
10. Who is SSU's current cabling vendor per section 5.3? *Data Network Associates*
11. Is there any existing Wi-Fi networks or Access Points in the dormitories? *Yes.*
12. Is there any existing equipment in place (in the resident halls) which vendor will need to manage? *Yes, If the vendor choses to utilize existing equipment.*
13. What existing equipment does the vendor need to manage? Please provide model number, location, and purpose. *This will be provided on January 4, during the site visit.*
14. Does this RFP include removing and replacing wireless hardware? *This is the choice of the vendor.*
15. Is there fiber between the buildings which the vendor can utilize? Please provide an Outside Plant diagram if possible. *Yes, this will be provided on January 4, during the site visit.*
16. Is there open conduit between all buildings? If so, please indicate on site map or description. *This will be provided on January 4, during the site visit.*
17. May the vendor utilize Point to Point or PTMP connections between any or all buildings that that are currently in use for this network? *Possibly, depending on location and access requirements. Let's discuss further during the site visit.*
18. Is there Ethernet in every building? Which buildings have Ethernet? *Yes, All buildings.*
19. What is the wired specification? Ethernet? xDSL? Wireless Bridge/Adapter? Who is responsible for in-building wiring and maintenance? *Networking standards have been provided. The vendor is responsible for all infrastructure supporting the ResNet network.*
20. What is the maximum number of devices that must be supported in each building? *Student demands must be met, no maximum can be stated.*

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21. How much bandwidth must be provided to each building or user*? Whatever is required to deliver quality service.*
22. What is the desired rate to each device for the base service (free-to-student)? Do devices require rate limiting? *Whatever is required to deliver quality service.*
23. Is the vendor required to provide content filtering? If not, may content filtering be proposed as an option? *No filtering is required at this time.*
24. Is gaming support required for the base service or just for the premium service offering? *Gaming is a base service.*
25. How should vendor present the premium service offering in the bid response? *Be creative on services, and cost. Premium service is not the primary target of the RFP.*
26. What is the minimum signal strength required for 2.4GHz and 5GHz within each building? *This is a changing number based on technology advances.*
27. Are there any areas that require coverage that would be a dense gathering area, such as an auditorium, briefing area, etc.? *Only common areas in the Residence Halls.*
28. Who will maintain ownership or title of equipment? SSU or Vendor? *The vendor would own during the life of the contract. Details of how the vendor will acquire current infrastructure assets in the beginning of contract and how assets will be assessed and returned to SSU at end of contract should be included.*
29. Is SSU obligated or committed to providing any specific level of internet access to resident students as part of their housing or tuition costs? *No.*