Salem State University

RFP 2017-04 Outsourcing ResNet- Wired and Wireless
Addendum 5: Questions and Answers from 12.20.16

Today's Date: December 20, 2016

1. Our low voltage and network installations are subcontracted through a partner company who completes nearly all of our installations. Section 7 of the RFP states "The Bidder shall use trained personnel who are directly employed by the Bidder." Does this subcontractor relationship for installation disqualify a vendor from responding? No. For the low-voltage installations our standards must be followed, see section 5.3.
2. What are the model numbers of the Aruba APs that were recently installed in Peabody and Bowditch Halls? AP-315
3. How many APs are currently installed at Peabody and Bowditch, respectively? Peabody-92, Bowditch-80
4. Who is the current bandwidth provider for the residence halls? LightTower is currently providing a single 1Gb ISP connection for all of campus.
   a. How much bandwidth is currently feeding the residential halls? Actual consumption at peak periods is just under 1Gb.
5. What is the total port count for wired and wireless connections on the residential network? This data will be provided during the campus tour and distributed electronically afterwards.
6. Are there any security/content filter needs or requirements? Only those required by Federal and State laws.
7. Is it the expectation of the university that the successful proposer will be responsible for any and all equipment costs over the life of the 10-year contract? Yes I.e. faulty equipment, residence hall expansion, Wireless standard (802.11) equipment upgrades, etc.
   a. The average lifespan of wireless equipment is 4-5 years, is the university open to the proposal including a wireless equipment refresh at 5 years? Yes, that is expected.